



DriZ SHADE FABRIC WARRANTY STATEMENT

1. Specification

- 1.1 *DriZ Shade Fabric ("Fabric")* is manufactured from high and low density polyethylene raw materials. During the extrusion of the yarn and the waterproofing lamination, ultra-violet stabilisation additives, as recommended by Ciba Specialty Chemicals (Pty) Ltd, are added to the raw materials, thus enhancing the life of DriZ by reducing the rate of degradation from exposure to sunlight.
- 1.2 The UV reduction and shade percentages quoted for DriZ are measured independently in accordance to the Australian Standard 4174-1994 and AS/NZ 4299-1996 and will not vary by more than 5% above or below the stated percentage.

2. Performance

- 2.1 DriZ is designed to filter sunlight and prevent rainwater from permeating it.
- 2.2 With exposure to the sun, DriZ, in common with all Polyolefin products, will degrade over a period of time. Contact with certain chemicals, especially those that may be used to treat timber and / or metal structures or contained in certain fertilizers, pesticides and cleaning agents, may cause or accelerate the fabric to deteriorate or suffer damage.
- 2.3 Despite using high quality light-fast and heat-stable colour concentrates, colour fading or colour deterioration will occur over a period of time. Depending on location, UV intensity of the sun and some other environmental factors, some colours will be more prone to colour fading than others.

Fading is the process of gradual loss of colour which starts immediately when the products are exposed to sunlight. The rate at which this takes place is dependent on the conditions as above.
- 2.4 DriZ waterproof shade fabric comes with a laminated UV protected coating. This coating has limited abrasion and tear resistant properties. Care must be taken to protect the coating against abrasion, snagging or tearing during the transportation, make-up and installation of covers.
- 2.5 The base fabric for DriZ is knitted using a special high density polyethylene material. As DriZ is a knitted plastic product, it will, when exposed to heat, have a tendency to shrink nominally. Covers must therefore be correctly sized and not left in high heat areas for an extended period before being installed and tensioned.
- 2.6 For this warranty to apply,
 - 2.6.1 covers must be fabricated in accordance with the "Manufacturers' Guide" for using DriZ for Shade Sails, Awnings and Carports, as supplied by *Rainbow Shade Products* and
 - 2.6.2 DriZ must be installed with the smooth coating facing down / inward / away from the sun's rays and
 - 2.6.3 all joins / seams and hems must be sealed to avoid water penetration and migration along the underside of the cover. If not sealed, water will penetrate and migrate from the highest point of the cover and start dripping at irregular intervals, giving the impression that the DriZ has lost its waterproof properties.



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3. Warranty

Rainbow Shade Products warrants that DriZ is free from defects attributable to faulty materials or bad workmanship.

Rainbow Shade Products further warrants that DriZ will not disintegrate due to exposure to the sun within 5 years from the date of purchase.

If it does fail due to exposure to the sun within that period, *Rainbow Shade Products* will replace the affected fabric as against payment to *Rainbow Shade Products* of a price based on the original purchase price at the time of purchase, discounted by 20% per annum of the period from the date of claim to the date of expiry of the said period of 5 years.

4. Limitations and Exclusions

- 4.1 This warranty does not cover, nor will *Rainbow Shade Products* be liable for any failure of or damage to DriZ as a consequence of, but not limited to, the following:
- 4.1.1 damage caused by abrasion or other physical means before or after installation; or
 - 4.1.2 damage which may occur during the cut, make and stitch or installation process, or as a consequence of deficiencies in the method of cut, make and stitch or installation; or
 - 4.1.3 damage to or failure of the fabric caused by being or having been in contact with intense heat or chemicals; or
 - 4.1.4 colour fading; or
 - 4.1.5 heat shrinkage; or
 - 4.1.6 damage which may occur as a consequence of bad design principles of the covers, structures and / or fittings. See point 2.1 above
 - 4.1.7 damage which may occur as a consequence of installing DriZ with the coating facing or exposed to the sun's radiation.
- 4.2 *Rainbow Shade Products'* liability is limited to the replacement of the affected DriZ fabric on the basis set out in 3 above. Under no circumstances will *Rainbow Shade Products* be liable for any direct or consequential or indirect costs or loss nor for any costs incurred in replacing the affected cover including fabrication, delivery and installation costs.

5. Conditions

This Warranty is the only warranty given by *Rainbow Shade Products* and any warranty that may otherwise be implied in law is hereby excluded.

- 5.1 In order for a claim against this warranty to be considered, *Rainbow Shade Products* will require the following information:
- 5.1.1 documentary proof of purchase.
 - 5.1.2 documentary proof of purchase price.
 - 5.1.3 access by *Rainbow Shade Products* staff to view the material on site.
- 5.2 Samples of damaged fabric must be returned to *Rainbow Shade Products* for inspection.
- 5.3 Replacement of fabric is at the sole discretion of *Rainbow Shade Products*.



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